

2016

--- ANNUAL REPORT ---



Operation USA
give and it gets there



RELIEF + RECOVERY AT A GLANCE

2016



ECUADOR EARTHQUAKE RESPONSE

Homes built for 11 families



HURRICANE MATTHEW RECOVERY IN HAITI

Relief kits delivered to families in 4+ communities



NEPAL SCHOOL CONSTRUCTION

A new school and newfound hope for 350 students



RESILIENCY BUILDING IN THE PHILIPPINES

Learning enhancements in 8 classrooms



SUPPORTING NATIVE AMERICAN YOUTH

\$10,000 invested in youth empowerment programs



EMPOWERING THE AWESOME GIRLS IN LOUISIANA

\$10,000 in funding for leadership, skills development and empowerment programs



CALIFORNIA CLINICS PROGRAM

Medical supplies and equipment delivered to 25 community clinics

DEAR FRIENDS,

2016 was a challenging year. A long, fractious election cycle diverted much-needed attention from both domestic and global causes—refocusing public concern closer to home and resulting in decreased funding for aid organizations in desperate need. Events around the globe this year reminded us once again that disasters can strike suddenly, with often unpredictable results, and always require long-term recovery work. Meanwhile, ongoing humanitarian crises continue to worsen and the world's most vulnerable populations remain increasingly in need.

Operation USA has always prided itself on being a 100% privately funded, independent and agile relief agency. With your support, we carefully craft both rapid disaster response efforts and long-term projects to rebuild critical infrastructure like clinics and schools. Often serving as a model for larger government and institution-funded efforts, which take longer to implement, we strive each and every day to meet the needs of those too often overlooked and under-served communities around the world and here at home.

We know your donations are a vote of confidence for our work and we are grateful that you choose to entrust your hard-earned dollars with Operation USA. We honor your commitment to helping those who need it most, and your faith in us, by working hard every day to ensure your investment has maximum impact. With every donation to Operation USA, you are changing lives in an important and meaningful way.

This year we responded to a number of disasters, both abroad and at home, putting your donations to work repairing communities, helping families and providing opportunities for children. We also remain committed to supporting communities in which we have worked for many years, and continue to provide impactful funding and program support in non-disaster times and as new disasters threaten ongoing recovery progress. In countries around the world—Ecuador, Haiti, Nepal, the Philippines—and here in the United States, Operation USA is proud to help children and families recover, thrive and build resiliency with every shipment, grant, project and program.

Now more than ever, as we face a worsening climate, increasing natural and manmade disasters, and a tumultuous political atmosphere, we at Operation USA every day choose to focus on hope and effectiveness. We will continue to serve those in need as often as we can, wherever we can, as much as we can, for as long as we can. Your support makes this work possible, and for that we owe you a deep debt of gratitude. Thank you for all that you do to bring Operation USA's mission to life.

Respectfully,



Richard Walden
President & CEO



Michael Mahdesian
Board of Directors, Chair

HIGHLIGHTS 2016

EARTHQUAKE RESPONSE IN ECUADOR

On Saturday, April 16, a magnitude 7.8 earthquake struck the northwestern coast of Ecuador, killing more than 670 people and injuring almost 28,000 more. The quake—the worst to hit the country since 1987—leveled buildings, destroyed roads and bridges, damaged structures and triggered landslides—leaving thousands of people without shelter, food and water while aftershocks continued to shake the country.



In the months following the earthquake, Operation USA collected in-kind materials and relief supplies from corporate donors for delivery to affected communities. We also partnered with All Hands Volunteers, deploying volunteers to impacted areas of the Manabi Province to rebuild homes. With funding from OpUSA donors, the team was able to build eleven safe, permanent structures for families in need, allowing them to focus on rebuilding their lives and livelihoods.



EDUCATION SUPPORT & HURRICANE RELIEF IN HAITI

In 2016, Operation USA continued to support ongoing needs at Ecole Nationale Jacob Martin Henriquez in Jacmel, including a feeding program—which provides a daily hot meal to more than 600 students—and ongoing maintenance of school facilities. OpUSA also continued our partnership with Fondation L'Athletique, supporting children in some of Haiti's most poverty-stricken areas through a variety of sports and after school programs. As in previous years, we focused on youth empowerment, education and nutrition so that students in Jacmel have more opportunities to learn, grow and thrive every day.

Early in October, Hurricane Matthew, a category four storm, struck Haiti. In addition to flooding and structural damage, Haitians also faced a resurged cholera outbreak and limited access to food and clean water in communities still vulnerable from the devastating 2010 earthquake. More than 1,000 people were killed, with thousands more displaced, and the UN estimated as many as one million people were in need of assistance in the storm's aftermath. Operation USA quickly coordinated relief efforts with partners in Jacmel and the surrounding areas.

In December, OpUSA distributed relief kits containing hygiene items, tarps, water purification supplies and food to families in the hardest hit areas of Grand Anse—Nippes, Cayemites and Pestel. Relief efforts will continue in Jacmel in 2017.

ONGOING EARTHQUAKE RECOVERY IN NEPAL

Last year, after Nepal was devastated by two massive earthquakes and subsequent aftershocks, Operation USA made a commitment to the heavily-impacted rural village of Fyakse, in the Dhading District. There, we pledged to support relief and recovery efforts aimed at repairing education systems and supporting students and their families, and we went on to deliver much-needed winterization supplies and funding for healthcare supplies to the community.



In 2016, along with partner organization Rebuild Nepal, we broke ground on the reconstruction of a new secondary school facility in Fyakse. The school will serve approximately 350 students, many from ethnic minority groups, in kindergarten through tenth grade with eight classrooms and bathroom facilities, giving local students a safe space to learn and grow. The new Shree Panchkanya school is on target to open in early 2017.



CONTINUED RESILIENCY BUILDING IN THE PHILIPPINES

Following the devastating typhoon that struck the Philippines in 2013, Operation USA worked diligently in Guiuan—a small coastal community in Eastern Samar—to rebuild lives for impacted families. There, in 2015, alongside long-time partner Honeywell, we opened an elementary school serving more than 260 students in kindergarten through sixth grade. The school provides a safe learning environment for children, and also serves as an evacuation center for local families in the event of future storms.

In 2016, OpUSA staff had the pleasure of attending the new school's first ever graduation ceremony, where the resilience of the community's children was on display as sixth graders joyfully celebrated their achievements with teachers, classmates and family. Also this year—thanks to the generosity of donors and partners—we delivered a number of new learning enhancements to the school, including laptop computers, projectors, story books, Internet connectivity, ceiling fans and, soon, a science learning garden.



SUPPORTING ETHIOPIAN CHILDREN

In 2016, Operation USA continued to work with the Pulitzer Foundation to provide quality psychosocial support to the most disadvantaged and vulnerable children throughout Ethiopia. In February, Richard Walden visited the country to meet with partners and assess further needs for area children who benefit from the program.

CALIFORNIA CLINICS PROGRAM



For 35 years, Operation USA has worked to fill the gaps in community healthcare and meet the needs of Southern California clinics serving those most in need of medical attention and treatment. With the generosity of donors like Kaiser-Permanente, we continue to provide medical supplies and equipment at no charge to these clinics, supporting our uninsured and under-served neighbors in need.



YOUTH EMPOWERMENT WITH THE AWESOME GIRLS IN LOUISIANA

Girls participating in the Awesome Girls program face many challenges and encounter many barriers to healthy growth and development. Operation USA has enthusiastically supported the Awesome Girls since Hurricane Katrina devastated New Orleans in 2005, and in the years since has provided funding and support for a variety of programs aimed at nurturing the girls, building resilience, and fostering life-affirming behavior—all while having fun and connecting with their peers.

This year, OpUSA made a grant to the Awesome Girls Program for general program support. These funds allowed program leaders to incorporate strategies and tools—which enhance learning and skills development—into programming, so that the girls and their families are better equipped for the future. We are proud to continue to partner with such a wonderful program.



SUPPORTING NATIVE AMERICAN YOUTH

Operation USA began working on the Pine Ridge Reservation in South Dakota in 2014. There, we've supported winterization and heating programs, provided funding for youth development initiatives, and expanded partnerships to enhance learning opportunities for area youth. In 2016, we continued to assess new program opportunities, focusing on mental wellness and youth empowerment in order to address pervasive challenges for those living on Pine Ridge and the nearby Rosebud Reservation.



This Fall, The Pine Ridge Girls School—our new partner—opened its doors to the first class of 6th and 7th grade girls. The school's mission is “to provide an academically rigorous program grounded in the Lakota culture and language, to afford students the skills and confidence for college and beyond so they can successfully pursue their career and life ambitions and participate in the regeneration of their people.”

In partnership with the school, Operation USA built a basketball court on the PRGS campus, and we look forward to a long-term partnership with this inspiring new partner!

NEW PROGRAM! PROJECT RE:VERB

In 2016, Operation USA launched a new cross-cultural youth initiative aimed at connecting young people from the Rosebud Reservation in South Dakota, post-Katrina New Orleans, Louisiana, and earthquake-impacted Jacmel, Haiti. Working with local youth-centered partners, Project Re:VERB began as a pilot program engaging young people through the lenses of their peers, helping them to learn about their diverse communities.

Through arts projects and digital media, young leaders participating in Project Re:VERB are cultivating their voices to teach one another about their unique life experiences, learn about the issues that directly impact them, and broaden their awareness beyond their own neighborhoods. They are drawing on positive identities and community strengths to inspire one another and foster solidarity with their peers. By empowering youth to re-imagine their futures, Project Re:VERB is helping young leaders to affect positive change in their lives and communities.

As funding allows, we look forward to expanding to include more communities and organizing service learning trips in the coming years.



CHANGEMAKERS

At Operation USA, we know that positive and sustained change tomorrow will come from the leaders we invest in today. We are inspired every day by the youth and adults who serve as role models, volunteer for their communities, or advocate on issues that impact those around them.

OUR VALUED CHANGEMAKERS



THE AWESOME GIRLS IN NEW ORLEANS, who reached out to their peers in Jacmel, Haiti with video messages of empathy, love, and support in the wake of Hurricane Matthew.

THE INSPIRATIONAL GRADUATES OF AWESOME GIRLS, who have returned as mentors to help their younger peers succeed.



THE TOKALA INAJINYO SUICIDE PEER MENTORS, who are passionately working to stem teen suicides on the Rosebud Reservation in South Dakota.

THE SICANGU YOUTH COUNCIL, from the Rosebud Reservation, who successfully advocated to the US government for the repatriation of their ancestors from an infamous Indian Boarding School.



THE TEACHERS AND STAFF AT THE NEW PINE RIDGE GIRLS SCHOOL, who are reconnecting Lakota girls with their vibrant heritage while providing them with a solid academic foundation.

Each of these remarkable leaders is taking action to create a brighter future for themselves, others, and generations to come. Operation USA is proud to support the next generation of changemakers who inspire and inform the work we do.

BALANCE SHEET

Balance Sheet via June 30th, 2016
(with complete totals for 2015)



ASSETS	2016	2015
Current Assets		
Cash	\$780,445	\$1,491,150
Accounts Receivable	--	--
Inventory (Note A)	3,489,125	3,336,923
Prepaid Expenses	6,558	16,597
Total Current Assets	4,276,128	4,844,670
Equipment (Note A)		
Office furniture and equipment	9,717	9,717
Computer equipment	79,532	79,532
Other equipment and supplies	337,318	337,318
Less: Accumulated Depreciation	(89,250)	(88,902)
Total Property & Equipment	337,317	337,665
Other Assets		
Security Deposits	6,900	5,800
TOTAL ASSETS	\$4,620,345	\$5,188,135

LIABILITIES & NET ASSETS

Current Liabilities		
Accounts Payable	\$9,423	\$32,814
Total Current Liabilities	9,423	32,814
Net Assets		
Unrestricted	(4,497,143)	(4,098,435)
Temporarily Restricted	9,108,065	9,253,756
Total Net Assets	4,610,922	5,155,321
TOTAL LIABILITIES & NET ASSETS	\$4,620,345	\$5,188,135

STATEMENT OF ACTIVITIES

Balances For The Year Ended June 30th, 2016
(with comparative totals for 2015)



SUPPORT & REVENUE	2016			2015
	Unrestricted	Temporarily Restricted	Total	
Support				
Contributions – Individuals	\$192,416	\$130,684	\$323,100	\$830,200
Contributions – Organizations	84,639	817,379	902,018	1,176,354
Total Support	277,055	948,063	1,225,118	2,006,554
In-Kind Donations (Note A)	3,246,672	--	3,246,672	12,579,618
Revenue				
Interest	366	--	366	405
Other	--	--	--	--
Total Revenue	366	--	366	405
TOTAL SUPPORT & REVENUE	\$3,524,093	\$948,063	\$4,472,156	\$14,586,577

EXPENSES

Program	435,644	1,023,427	1,459,071	1,713,884
Administrative	211,712	32,819	244,531	189,846
Fundraising	180,976	37,508	218,484	184,830
In-Kind Contributions (Note A)	3,094,469	--	3,094,469	15,654,021
Total Expenses	\$3,922,801	\$1,093,754	\$5,016,555	\$17,742,581
Increase(Decrease) in Net Assets	(398,708)	(145,691)	(544,399)	(3,156,004)
Net Assets, Beginning of Year	(4,098,435)	9,253,756	5,155,321	8,311,325
Net Assets, End of Year	(\$4,497,143)	\$9,108,065	\$4,610,922	\$5,155,321

Note: These figures and all activities described in this report cover Operation USA's fiscal year July 1, 2015 to June 30, 2016

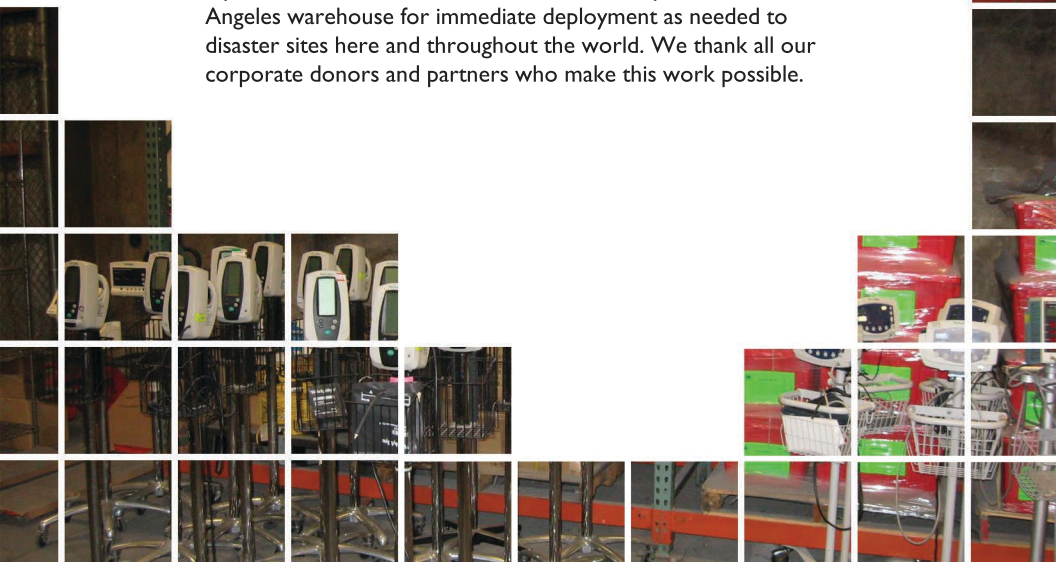


MATERIAL AID + SHIPPING

In 2016, domestic shipments dominated Operation USA's material aid program. As in previous years, we continued to place less emphasis on the shipment of higher value pharmaceuticals, instead focusing on the shipment of medical equipment and supplies of which the intrinsic value and shelf life may be greater to end users at clinics and hospitals.

Also this year, we responded rapidly to the major earthquake in Ecuador—delivering shelter and lighting materials provided by Cascade Designs and Pelican Products, Inc. Apotex, a major provider of generic medications, and Kaiser-Permanente Health Systems remain our two largest supply donors, and provide invaluable contributions to our ongoing clinics supply program.

In the year ahead we plan to increase shipments to Cambodia and Myanmar, and will maintain a disaster inventory in our Port of Los Angeles warehouse for immediate deployment as needed to disaster sites here and throughout the world. We thank all our corporate donors and partners who make this work possible.



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Financial Services
Associate

SARAH GOSSAGE
Director, Operations

STEEVE TEXAS
Haiti Country Director



PARTNER SPOTLIGHT UNITED AIRLINES

When disaster strikes, Operation USA responds. For more than 37 years, we've prided ourselves on being privately funded, agile and effective—getting aid where it's needed most and helping communities recover, thrive and build resiliency. We couldn't do this work without the support of our most valuable partners.

United Airlines has supported Operation USA for more than 20 years. Through United's MileagePlus® Charity Miles program, donors have the ability to transfer unused miles directly to Operation USA, allowing us to send staff to areas where we work—bolstering the effectiveness of our on-the-ground programs. Mileage donations cut travel spending and save valuable dollars, furthering the impact of donations by allocating more funds directly into programs.

In addition to serving as a gateway for donors, United Airlines has also directly supported Operation USA's life-changing work by shipping material aid to areas in need around the world. In donating cargo space to Operation USA and sponsoring airlifts to countries like Haiti, Japan and the Philippines, United Airlines has helped children and families recover and thrive in the wake of some of the world's worst disasters. Material aid shipments are often one of the most expensive and logistically complicated components of disaster relief work, and United Airlines is a vital partner in getting relief aid to the communities that need it most.

In recent years, United Airlines has gone a step further in assisting Operation USA's disaster recovery efforts—harnessing the power of its vast digital community to raise funds in the wake of major disasters such as Typhoon Haiyan, the Nepal Earthquakes and Hurricane Matthew. Leveraging incentive programs to mobilize donors, and matching a large percentage of donations that come in, United Airlines has helped raise more than \$550,000 for Operation USA since 2013.

Operation USA is proud to honor United Airlines' unwavering commitment to supporting vital disaster relief and recovery programs around the world, and we thank them for their invaluable support.



OUR 2016 MAJOR CONTRIBUTORS



INDIVIDUALS

Claudia Ackley
Madeline Anbinder
Parker & Carol Andrews
Mariano & Maria Avila
Karen & David Bakken
Ed Berman
Anne Bloom
Tara Burns
Charles Byrne
Martha Catlin
Gail Cohen
Ellen Tyne Daly
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Jeff Franklin
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ORGANIZATIONS CORPORATIONS AND FOUNDATIONS

Airline Pros
American Soccer Company/
SCORE Apotex Corp
The Audrey & Sydney Irmas
Charitable Foundation
Bickerstaff Family Foundation
The Boeing Company

California Community Foundation	Ocean Reef Community Foundation	Haven House
Cascade Designs	Parker Family Fund	Homeless Healthcare
Ceil & Michael E Pulitzer Foundation	Pelican Products, Inc.	Hope of the Valley Rescue Mission
The Chatt-Scheideman Philanthropic Fund	Raffles Hotels, Cambodia	Ibasha Sozo Project
Conrad Hilton Foundation	RJ Hutton Charitable Trust	Livingstone Medical Missions
Corniche Travel	Robert and Kerry Morris Charitable Foundation	Los Angeles County Department of Children and Family Services
Delta Airlines	Royal Garden Hotel, Hong Kong	Manuel P. Manahan Foundation, Philippines
Estate of Terrence Dougherty	Royal Hawaiian Hotel	Midnight Mission Clinic
Exxel Outdoors	Schrillo Family Foundation	Mission of Vision Ministries
Glauz Family Foundation	Servicon Systems, Inc	Municipality of Guiuan, Eastern Samar, Philippines
Hanson Bridgett LLP	Strauss Foundation/360 Group International	Music Heals International
Honeywell Hometown Solutions	USA for Africa	Ngolos Honeywell Elementary School, Philippines
Honeywell International, Inc.	Vanguard Charitable	Ninos en Alegria
Hong Kong Airlines	Vans	The Ocean Reef Foundation
Hyatt International	Venables Bell & Partners LLC	The Pine Ridge Girls School
Jewish Community Foundation LA	Venus	Rebuild Nepal Foundation
Kaiser-Permanente	Westridge School	Shree Panchkanya Secondary School
Keiter Family Foundation	Wonderful Giving	Sicangu Youth Council
Laemmle Theatres Charitable Foundation	 PARTNERS <i>Operation USA is proud to recognize the groups we worked with this year.</i>	Steps Forward For The Philippines
Local Independent Charities of America		SuAnne Big Crow Youth Development Center
The Maas Family Trust		Tokala Inajinyo Suicide Prevention Program
Mandarin Oriental Hotel Group	Agenda For Children	UCLA Mobile Clinic Project
Marin Community Foundation	All Hands Vounteers	UCLA School of Nursing
Marlborough School	Awesome Girls Mentoring Program	Union De Guatemala Cos Emigrant, Guatemala
Mayer Brown LLP	Behavioral Health Services	Universal Community Health Center
McMaster Carr Supply Co.	City of Jacmel, Haiti	Universal Health Foundation
The Merch Collective	Ecole Nationale Jacob Martin Henriquez, Haiti	Valley Community Clinic
Northern Trust Charitable Giving Program at the Chicago Community Foundation	El Salvador Foundation	World Harvest
	Fondation L'Athletique D'Haiti	
	Giving Children Hope	



SPECIAL THANKS

Rick Allen

John Ames

Pamela Barnes

Brian Beckmann

Randall Buie

Sascha Bullen

Causora LLC

CharityBuzz

Vishal Chintawar

Classy

Hope & Janet Cooper

Crowdrise

Jason Cuomo

Vikki Eagle Bear

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Barbara Jones

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Jenny Lamott

Oona Lee

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Martin Matlin

Nancy Palter

Michael & Ceil E. Pulitzer

Robert Ransom

Donna Romig

Jessica Rotter & Friends

Nicole Shadman

Vikki Shorr

Sothida Tan

Chad Taylor

Jessica Two Eagle

United Airlines

Sara Wasserman

Carol Wilcox

Julie Yannatta

Pete Zelenski



**THANKS TO ALL
WHO CONTRIBUTE!**



OpUSA's 37TH Anniversary

CELEBRATING 37 YEARS OF HUMANITARIAN AID


On September 24th, friends of Operation USA gathered at the home of board chair Michael Mahdesian and his family to celebrate 37 years of disaster relief and recovery. During the event, our gracious hostess Natalie Mahdesian wowed guests with a delectable menu while performer Judith Hill enthralled guests with an intimate backyard performance on the piano. A travel auction added excitement to the night, offering up exotic travel packages to Hawaii, Cambodia, Hong Kong and Thailand, and attendees also had the opportunity to learn more about and donate to Operation USA's many ongoing programs. Throughout the evening, long-time supporters, staff and members of the board shared stories of OpUSA and highlighted recent achievements.

OpUSA would like to thank all those who attended and supported the celebration, especially those who helped make the night a success—our hosts, performers, board of directors and auction sponsors.



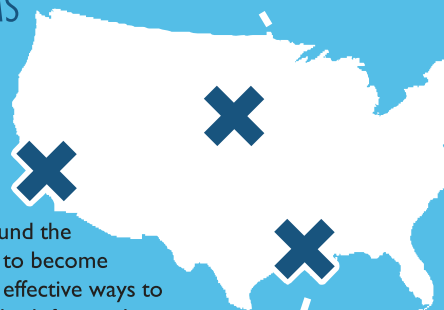
LOOKING AHEAD TO 2017

A NEW SCHOOL FOR STUDENTS IN NEPAL




The new Shree Panchkanya school—currently being rebuilt in Fyakse—is on target to open in early 2017. The school will serve 350+ students in grades K-10 with eight classrooms and bathroom facilities. Operation USA looks forward to officially opening the school's doors to children, and further enhancing the learning environment for students there as funding and opportunities allow in the year ahead.

CONTINUED YOUTH EMPOWERMENT PROGRAMS IN THE UNITED STATES



Building on the momentum from 2016, Operation USA will continue in the year ahead to support youth development, leadership and skill building programs on Native American reservations, with the Awesome Girls in Louisiana, and with young people in communities around the world. We believe that empowering the youth of today to become leaders of tomorrow is one of the most meaningful and effective ways to inspire sustained change for future generations, and we look forward to continuing this effort in the months and years ahead.

RECOMMITTING TO HAITI



Our partners in Haiti are facing renewed challenges in the wake of Hurricane Matthew, as already vulnerable communities once again face an uphill battle in recovery. Limited access to food and clean water, damaged homes, lack of income-generating opportunities and a resurgence of cholera continue to challenge Haitian families who have struggled to recover since the earthquake that devastated their country in 2010. Operation USA remains committed to the city of Jacmel and Ecole Nationale JM Henriquez, and will continue to provide aid and enhance ongoing programs there and in other nearby communities in which there is great need.

OUR MISSION

Operation USA supports health and education programs in order to help children and families at home and abroad recover from disasters and endemic poverty.

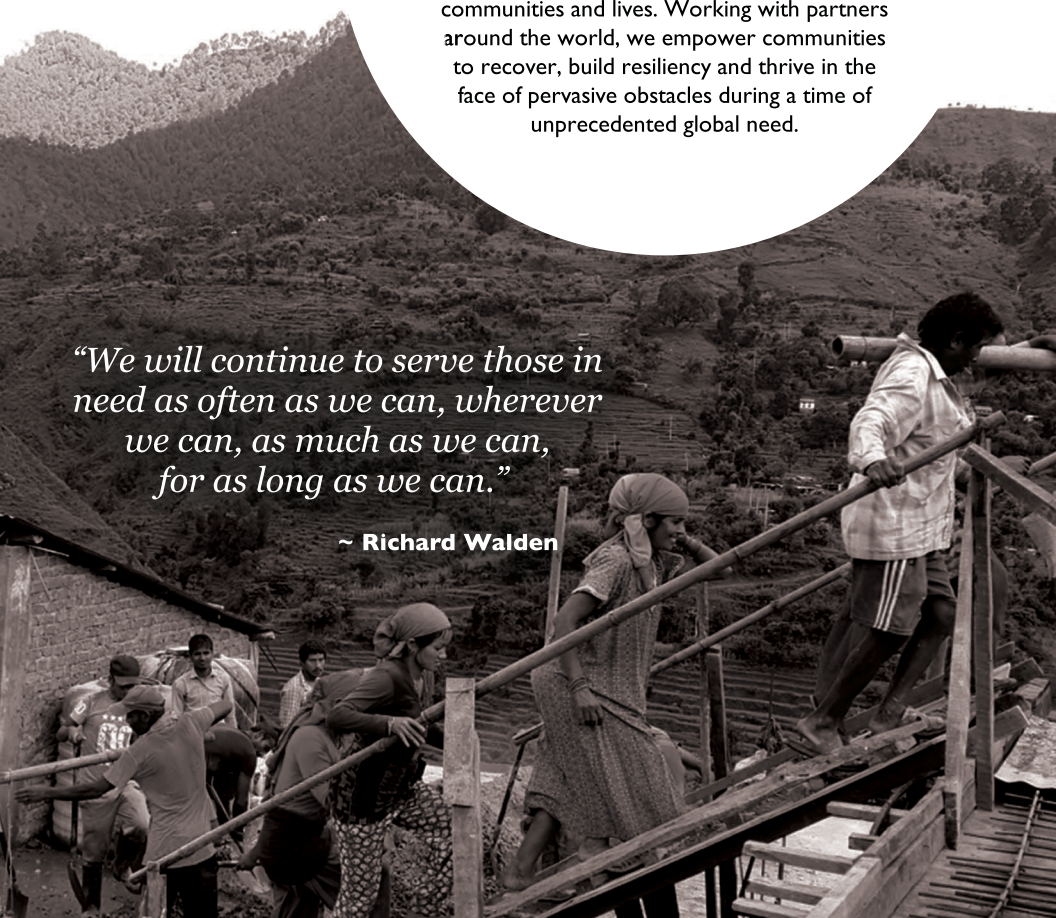
OUR COMMITMENT TO HUMANITARIAN AID

Every day, we strive to meet the needs of under-served and overlooked populations.

We place a special focus on youth development programs so that future generations may have the tools they need to create meaningful change in their own communities and lives. Working with partners around the world, we empower communities to recover, build resiliency and thrive in the face of pervasive obstacles during a time of unprecedented global need.

“We will continue to serve those in need as often as we can, wherever we can, as much as we can, for as long as we can.”

~ Richard Walden



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