

 Operation USA
give and it gets there



ANNUAL

REPORT

2025

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ABOUT US

Operation USA is a Los Angeles-based disaster relief and development agency that has been transforming lives for over 45 years in more than 100 countries. Since 1979, we've delivered over \$450 million in aid to help communities recover from disasters, disease, violence, and poverty.

Donor supported and privately-funded, we are known for our agility and effectiveness. Through research, collaborations and dedication, we find creative solutions to address real needs in real time—both at home and abroad. We are committed to response as well as recovery, staying in affected areas after others have left.

With a focus on supporting children and families, our programs prioritize education and health, empowering communities to recover and thrive. Every donation, large or small, makes an immediate and lasting impact.

PRESIDENT'S LETTER

Dear Friends,

This past year has presented extraordinary challenges for those engaged in international and domestic relief efforts. Globally, the contraction of U.S. foreign assistance policies, including significant reductions and the wholesale dismantling of USAID and the elimination of most of its programs, has created uncertainty across the global humanitarian sector and is having severe consequences for vulnerable populations worldwide.

While we do not receive U.S. government funding, its severe decrease has resulted in increased competition for limited resources from private donors—exactly at a time when global needs are rising. Necessary resources remain scarce in many vulnerable countries, including Sudan, Somalia, and Haiti. Furthermore, persisting conflicts in Ukraine and Gaza still require significant emergency funding. As you'll read, even with these challenges, OpUSA—small yet nimble as always—continues to provide international aid, thanks to you.

Additionally, as this report goes to press, the Iranian war has expanded into Lebanon, resulting in the death and displacement of thousands of civilians—including women and children—in Beirut and its suburbs. It must be said that oppressive and authoritarian regimes do not inherently make their populace “bad.” OpUSA has a long history of working in Lebanon, and our role as a humanitarian agency is to provide aid to suffering civilians, regardless of their political status. As such, we remain ready to provide humanitarian aid if and when appropriate.

Here in the U.S., we've seen an erosion of FEMA's capacity as domestic disasters continue. OpUSA responded to Hurricanes Melissa, Helene, and Milton; the deadly Texas Hill Country floods; floods in Washington State; floods in Alaska; and, in our own city of Los Angeles, the devastating wildfires that destroyed two communities. Each of these events highlighted the importance of being ready to provide timely support where it is needed most. Once again, our ability to provide the right aid at the right time to the right community—in short, “to get it there”—was a result of your partnership.

Each year presents new, unforeseen challenges, and 2025 was clearly no exception. Yet each year also presents opportunities for us as an agency to evolve and adapt, and for you as a partner to learn and engage. As we enter our 47th year of service, we look forward with hope and determination, confident that together we can continue to meet urgent needs and build a stronger, more resilient future for the communities we serve.

Thank you for continuing to stand with us in this work. Your partnership and generosity make it possible for Operation USA to respond quickly, support communities in crisis, and remain committed to recovery long after disasters fade from the headlines.



Richard Walden
President & CEO

Michael Mahdesian
Board Chair

PARTNER SPOTLIGHT:

MEATHEAD MOVERS

Meathead Movers is a national moving company known for its unique commitment to a service-oriented approach and deep community involvement. For over four years, they have partnered with Operation USA to provide in-kind collections and deliveries of essential supplies. This wonderful partnership, that we at Operation USA are so grateful for, is a powerful example of how organizations can get involved in disaster relief—combining logistical expertise with compassion to make a true difference for communities in need. By working alongside Operation USA, Meathead Movers has helped not only the families receiving aid but also has fostered a sense of purpose, connection, and generosity of spirit among the volunteers and staff.

Here's a closer look at what drives their team:

What inspired your team to get involved in disaster recovery?

“Our involvement in disaster recovery began during the Northern California wildfires. Witnessing families lose their homes made it clear that we had a responsibility, and the ability to help. With our trucks, logistics expertise, and service-oriented team, we mobilized emergency collections and deliveries of essential goods, working alongside nonprofits like Operation USA. What started as urgent response quickly became part of who we are.”

How do you mobilize your team and the wider community?

“When neighbors lose their homes overnight, empathy takes over. Our drives provide a tangible way to help—volunteers purchase supplies, load them into our trucks, and know they reach families in need. Trust, a mission to serve, and a team passionate about impact make our mobilization possible.”



PARTNER SPOTLIGHT:

MEATHEAD MOVERS

Can you share a moment that really stayed with you?

“During severe flooding in Houston, our California-collected supplies arrived to a line stretching around the block. Seeing one community’s generosity travel across the country to support another reminded us that compassion has no geographic boundaries and logistical support can bring dignity and hope.”

What keeps your team showing up for this work?

“Service is central to our mission. Every supply drive involves thousands of people in a shared effort. The connection to communities fuels our consistency—real relief becomes possible when communities rally together.”

What is the response like when you call for volunteers?

“The response is immediate and heartfelt. People want to help and feel useful. Each drive reminds us of how universal generosity is and how quickly communities unite when given the chance.”

How do you decide whether to respond to a disaster?

“We combine logistics and instinct. If we can meaningfully contribute, usually filling a full truck of goods, and believe our resources can make a difference, we act quickly, coordinating with trusted nonprofit partners to ensure aid reaches those who need it.”

How would you describe your partnership with Operation USA?

“Operation USA’s reliability and transparent communication allow us to mobilize with confidence. Our partnership is built on deep trust and mutual respect, turning community generosity into meaningful relief for families when they need it most.”

We extend our heartfelt thanks and gratitude to each one of our partners.

THE LA WILDFIRES

A year ago, devastating wildfires forever reshaped entire communities across Los Angeles County. The wind-driven flames quickly became a humanitarian crisis that displaced hundreds of thousands of residents and permanently altered neighborhoods from Pacific Palisades to Altadena. Today, recovery is still unfolding.

The Palisades and Eaton fires together burned tens of thousands of acres and destroyed or damaged more than 15,000 structures. But statistics alone don't capture what was lost — family homes, generational businesses, personal histories, and a sense of safety and normalcy.

As one of LA's longest-standing relief agencies, our role evolved from emergency response to sustained community support. After the initial surge of shelter and essential supply distribution, we continued working alongside trusted local partners to meet emerging needs — from clothing and household goods to logistical support for community-led relief hubs.

Our efforts focused on:

- Providing evacuation centers with practical, high-demand supplies
- The provision of new clothing, footwear, and other essentials to families who fled with little or nothing
- Supporting community-based distribution hubs, including sites in Westwood and the Crenshaw neighborhood
- Bridging gaps and meeting real-time needs
- Helping to reduce pressure on overcrowded systems and ensuring that aid reached people with speed and dignity



UKRAINE

Four years ago, the world watched in horror as Russian tanks rolled into Ukraine, igniting a brutal full-scale war. In the years since, the Ukrainian people have endured horrendous suffering — yet another devastating reminder that it is too often the civilians who pay the deepest price in a war.

Yet, remarkably, the brutality of this conflict has been met in equal measure by the awe-inspiring courage of the Ukrainian people — who, from the very first moments of the invasion, have stood in unwavering solidarity.

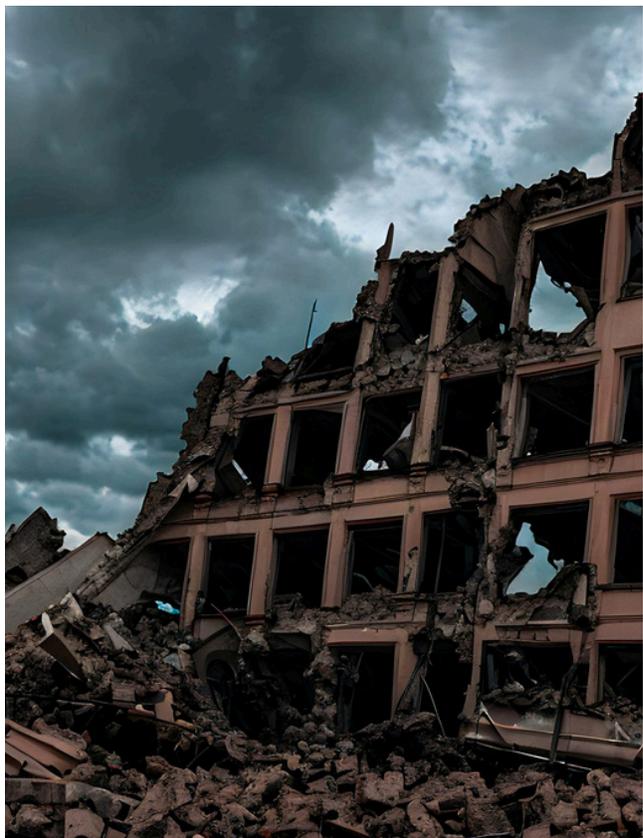
Even now, the people of Ukraine continue to suffer the impacts of this prolonged war with disrupted healthcare systems, damaged housing, access to essential services and education. Vulnerable populations — including women, children, the elderly, and displaced families — remain at heightened risk as the war stretches into another year.

Operation USA has remained committed to supporting communities impacted by the ongoing conflict.

Through the incredible generosity of our supporters, to date, Operation USA has:

- Distributed more than \$1 million to US and Ukraine-based trusted organizations assisting refugees and internally displaced persons via the provision of food, essential supplies, transportation, shelter, and psychosocial support

Most recently, we made a grant to our partner agency Brook of Hope to support families enduring a harsh winter — made even more dire by the destruction of the electrical grid.



HURRICANES HELENE & MILTON

Although Hurricane Helene and Hurricane Milton struck in late 2024, recovery efforts continued well into 2025, making this response a significant part of Operation USA's work during the year.

In late 2024, Hurricane Helene made landfall as a powerful Category 4 storm, unleashing destructive winds, record rainfall, and life-threatening flooding across Florida, Georgia, South Carolina, North Carolina, and Tennessee. Thousands of families were left without power, transportation, or safe housing.

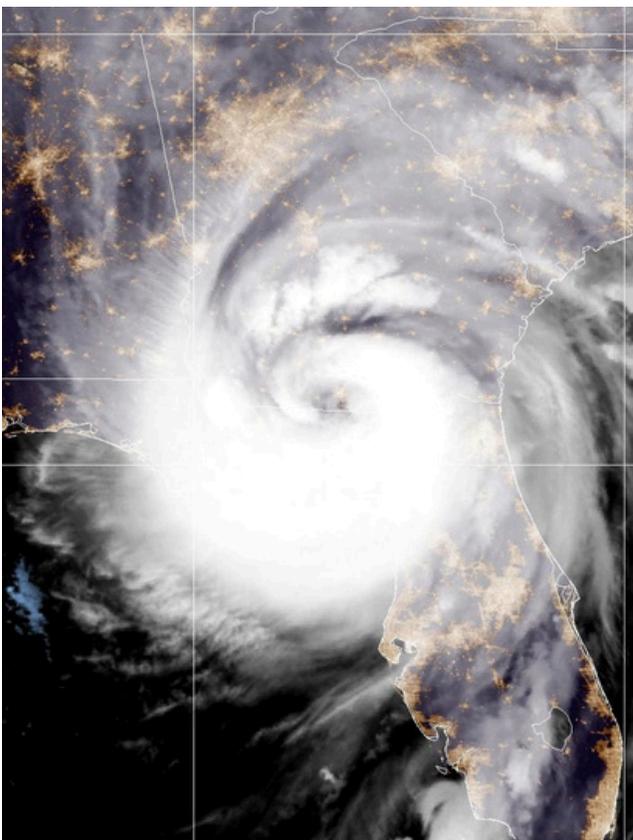
Just two weeks later, Hurricane Milton struck Florida's west coast.

With extreme rainfall, triple-digit wind gusts and a dangerous storm surge, Milton compounded an already fragile recovery effort for many communities still grappling with the damage wrought by Helene.

Our grants:

Supported frontline groups to purchase generators, distribute essential supplies, assist displaced residents, replenish hygiene items, and address urgent housing needs.

Following both storms, Operation USA mobilized quickly, partnering with local organizations to deliver emergency relief to impacted communities. Through rapid supply distribution and cash grants, we helped strengthen community-based response efforts to ensure that real-time needs were met and aid was delivered responsibly and efficiently.



TEXAS FLOODS

Over the July 3–4 holiday weekend, catastrophic flooding swept across Central Texas after torrential rainfall caused the Colorado and Guadalupe rivers to surge beyond their banks. In a matter of hours, water levels rose with alarming speed — overwhelming homes, roads, and critical infrastructure across Austin, San Antonio, and surrounding counties.

The scale of devastation was profound. Entire neighborhoods were inundated and families were forced to evacuate with little warning. As of mid-July, more than 130 lives had been lost, most tragically, including dozens of children . Communities in Burnet, Williamson, Travis, Kendall, and Kerr Counties were among the hardest hit.

In Kerr County, the tragedy struck deeply when campers and counselors from Camp Mystic were swept away in the floodwaters — a heartbreaking reminder of how quickly disasters can unfold.

In response, Operation USA coordinated with regional partners, focusing on both urgent relief and long-term recovery needs.

Operation USA directed \$250,000 in grant support — made possible through the remarkable generosity of our long-term partner Honeywell — to experienced local agencies dedicated to the recovery of their communities, ensuring that critical aid was delivered rapidly, responsibly, and aligned with evolving community recovery needs.



HURRICANE MELISSA

This fall Hurricane Melissa tore through the Caribbean with historic Category 5 winds disrupting essential systems that communities throughout the island nations rely on for survival.

With sustained winds reaching 185 mph, Melissa became one of the most powerful storms ever recorded in the region. In Jamaica, severe flooding, storm surge, and relentless rainfall submerged neighborhoods and damaged critical infrastructure.

In Haiti, already contending with an ongoing humanitarian crisis, the storm compounded fragile conditions and deepened community vulnerability.

Operation USA, with a decades-long presence in both countries, worked closely with regional partners to assess urgent needs and deploy flexible support.

In Jamaica we supported Integrative Clinics International efforts to restore clean water systems and resupply clinics focused on the long-term public health needs of recovering communities.

In Haiti, Operation USA issued an emergency grant to Haiti Clinic, a Cite Soleil-based organization serving communities in Port-au-Prince — one of the areas hardest hit by flooding and long-standing instability. Despite immense challenges, the clinic has remained operational, providing critical care to families navigating both the disaster and the ongoing humanitarian crisis.



ALASKA STORMS

In October, Western Alaska was hit hard by back-to-back storms causing widespread flooding and infrastructure damage to small Native villages along the coast. Operation USA, through the generosity of our wonderful supporters, made a small cash grant to help impacted families recover.



SHIPMENTS THROUGHOUT THE YEAR

2025 was a busy year for Operation USA's In-Kind program, with shipments reaching communities across the United States, Mexico, Guatemala, and Honduras. In the US, we partnered with organizations including El Salvador Foundation, Young and Healthy, Connecting a Caring Community, Reach Out Worldwide (ROWW), and COPE to deliver critical support throughout the year.

In Central America, we supported longstanding partners such as Por Un San Lorenzo Mejor, Amity Foundation, and El Piche, delivering aid to communities in Guatemala and Honduras.

Through these partnerships, Operation USA was able to maintain a consistent flow of support, ensuring that our international and domestic partners received shipments when needed. These efforts reflect the ongoing commitment of Operation USA and our partners to respond to community needs in 2025.

PARTNERS



Operation USA is extremely proud to recognize the many groups we partnered with this year.

Alaska Community Foundation
All Hands and Hearts Smart Response
Amity Foundation
Appalachia Service Project
BeLoved Asheville
Brook of Hope
Cambodian Medical Professionals
Community Foundation of the Texas Hill Country
Connecting a Caring Community
COPE
Disability Rights North Carolina
El Piche
El Salvador Foundation
FARM SHARE
GAP

GlobalGiving
Haiti Clinic
Honeywell Hometown Solutions, Inc
Integrative Clinics International, Inc
Kerrville Area Chamber of Commerce Foundation
MANNA Food Bank
Meathead Movers
Mekong Plus
Pelican Products
Por un San Lorenzo Mejor
Reach Out Worldwide (ROWW)
SBP (Saint Bernard Project)
Texas Children's Central Texas Hope Fund
The San Antonio Food Bank
Young and Healthy Pasadena

MAJOR CONTRIBUTORS

INDIVIDUALS & GROUPS

We are only as strong as our supporters! We gratefully acknowledge the following individuals, foundations and companies who supported us throughout 2025

Agnes Tam
Alan Wilkins
Alireza Abdollahifard
Allen Bollinger
Amalgamated Charitable Foundation
America's Charities
American Endowment Foundation
Amy S Comstock
Andrew Estafanous
Anna Kolber
Anonymous
Arlene Morris
Avery Moore
B. Neal Kleiner
Beck Foundation
Bernard Altman
Bernard and Lenore Greenberg
Blinder Family Fund
Brian Hughes
Buyanbat Jargal
CAES Systems LLC
Carlyn Moreno
Carol Hubbard
Casey Canino
Cathyann Wilkinson
Charities Aid Foundation of America
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Charlotte and David, The Pera Nieh Trust
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Christine Bloom
Cima Malek-Aslani
Colleen Casey
Combined Jewish Philanthropies
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Eric Erickson
Faith Brower Unity of Farmington Hills Church
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Honeywell International Charity Matching

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 Mary Hanson
 Mary Jane Coy
 Mary L Kubes
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 Meghann Scott
 Merrill Lynch - Office Disbursement Account
 Michael Alexander
 Michael and Beverly Hurtack
 Michael Arones
 Michael Backauskas
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 Mike and Mai Foord
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 Ms. Marisa Chong and Mr. James H. Barnes
 Nancy Ellen Kalina
 Nancy Petranto
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 Community Foundation
 Northern Trust Company
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 Phillip Hall
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RSF Social Finance
Sally Pian
Schwab Fund for Charitable Giving
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Stephen Nathan

Stephen Richards
Steve and Lenore Newman Family Foundation
Steve Cohn
Steve Levitan
Susan Clamage
Susan Clark
Susan Hood
Terry Zimmerman
The Audrey & Sydney Irmes Charitable Foundation
The Bernstein Philanthropic Impact Fund
The Blackbaud Giving Fund
The Community Foundation of Western North Carolina
The Maas Family Trust
Thomas Chatt
Thomas Knauer
Thomas MacKinnon
Thomas Warschauer
TzuHui Lu
Will, Maddie, Brahm, Ben, Mel & Jody Heyman



RECURRING DONORS

Your consistent support helps sustain our work and ensures communities facing crisis receive timely and compassionate assistance.

Ake Lu	Drew Hagen	Manuel Melendez
Alireza Abdollahi-Fard	James Carroll	Marshall Hyman
Alexander Veale	James Oldknow	Mary Marzluf
Allen Bollinger	Jason Togyer	MI Dorgan
Amy Comstock	Jennifer Beschorner	Nick Day
Anna Kolber	Jennifer Hayes	Nick Fulks
Austin Chittaphong	Joe Sullivan	Pavana Tiriveedhi
Brian Beckmann	John Godfrey	Rebecca Diaz Cartagena
Bob Galbreath	Joshua Herbstman	Renata Gallo
Carol Wilcox	Judith Boasberg	Robert Katz
Cathyann Wilkinson	Julie Haber	Ronald Powell
Cynthia Drury	Keith Barry	Ronnie Michael
Darin Jones	Kevin Kivrak	Rock Frampton
Daniel Billings	Kevin van Haaren	Stephen Richards
David Bernhardt	Kyle Travis	Thomas Mackinnon
David Blankenship	Laura McCreary	Yike Li
Diane Hill	Lucy B Stanley	



We extend our special thanks to Julie Andrews for her generous support and commitment to our mission.

STATEMENT OF FINANCIAL POSITION

	UNRESTRICTED	DONOR RESTRICTED	TOTAL
ASSETS			
Current Assets			
Cash and Cash Equivalents	389,544	1,416,731	1,806,275
Inventory	304,302	-	304,302
Total Current Assets	\$693,846	\$1,416,731	\$2,110,577
Operating lease right of use assets	62,307	-	62,307
Deposits	6,931	-	6,931
TOTAL ASSETS	\$763,084	\$1,416,731	\$2,179,815
LIABILITIES			
Current Liabilities			
Accounts payable	6,705	-	6,705
Accrued payroll	13,538	-	13,538
Operating lease obligations - current	64,033	-	64,033
Total current Liabilities	84,276	-	84,276
Operating lease obligations	-	-	-
TOTAL LIABILITIES	\$84,276	-	\$84,276
NET ASSETS			
Without donor restrictions	678,808	-	678,808
With donor restrictions	-	1,416,731	1,416,731
Total net assets	678,808	1,416,731	2,095,539
TOTAL LIABILITIES AND NET ASSETS	\$763,084	\$1,416,731	\$2,179,815

STATEMENT OF ACTIVITIES

	UNRESTRICTED	DONOR RESTRICTED	TOTAL
SUPPORT AND REVENUES			
<i>Support</i>			
Contributions	361,094	792,524	1,153,618
In-kind donations	-	2,292,810	2,292,810
Other	37,679	-	37,679
Total support	\$398,773	\$3,085,334	\$3,484,107
<i>Investment Return</i>	4,448	-	4,448
<i>Net assets released from donor restrictions</i>			
Satisfaction of program restrictions	2,861,962	(2,861,962)	-
Total net assets released from donor restrictions	2,861,962	(2,861,962)	-
TOTAL SUPPORT AND REVENUE	\$3,265,183	\$223,372	\$3,488,555
OPERATING EXPENSES			
<i>Program Services</i>			
Philanthropy	3,656,619	-	3,656,619
<i>Supporting Services</i>			
Management and General	205,505	-	205,505
Fund Raising	170,462	-	170,462
Total supporting services	375,967	-	375,967
TOTAL EXPENSES	\$4,032,586	-	\$4,032,586
CHANGE IN NET ASSETS	(767,403)	223,372	(544,031)
NET ASSETS - Beginning of Year	1,446,211	1,193,359	2,639,570
NET ASSETS - End of Year	\$678,808	\$1,416,731	\$2,095,539

MEET OUR TEAM

Richard Walden
President & CEO

Jason Cuomo
Director, Operations
& Strategy

Susan Fassig
Director, Programs

Tony Shannon
Manager,
In-Kind

Laetitia Rwiyigura
Director,
Administration

Srishti Ramani
Marketing &
Communications

Tim Starks
Financial Services
Associate

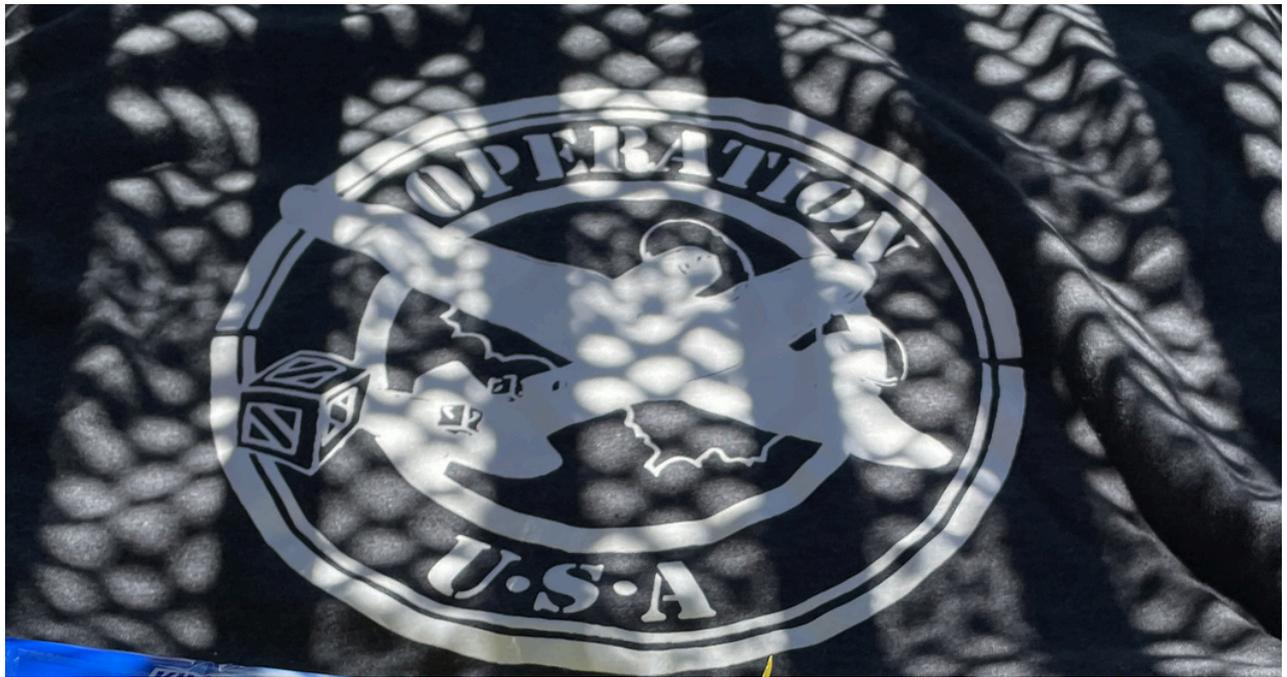
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Skip Whitney

** Managing Board Member*

VISION & MISSION



VISION

We envision a world where every community, especially the most underserved and overlooked, has the resources and resilience to recover from crises, build sustainable futures, and thrive despite ongoing global challenges.

MISSION

Operation USA supports health and education programs in order to help children and families at home and abroad recover from disasters and endemic poverty. Through strong partnerships and innovative solutions, we empower those in need.



Operation USA

give and it gets there



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